Making a Call

⑤ Basic Phone Functions

You can make a call by pressing the Hands-free key or picking up the handset:

- Dial the phone number with the number key pad
- Dial one of your emergency contacts Mi Speed dial keys (M1 – M5)
- Dial Redial key for the last dialled phone number

Answering a Call

You answer an incoming call these ways:

- Lift the handset to answer
- Press Hands-free
- Press you EG201 button
- If you are on another call, press Flash key to answer it

Mi Speed Dial Keys

You press M1, M2, M3, M4 and M5 keys to speed dial your emergency personal contact phone numbers.

Flash Key

You press the Flash key while you are on the phone:

- Answer an incoming call (incoming call tone)
- Talk with a call waiting (call waiting tone)

Pause Key

Insert a pause before the extension for redialing purpose.

Example: 8773338934, pause, 555, hang up and redial.

Redial Key

You redial the last dialled phone number.

Volume Adjustment

During a call, you can press the volume adjustment keys to adjust the volume.

⑥ EG Programing Function Keys

EG function keys are used as following:

- Sync key changes EG100 unit parameters such as Mi speed dial keys
- Pair key adds or deletes EG201 buttons

⑦ Electronique Giant Manufacturer Warranty

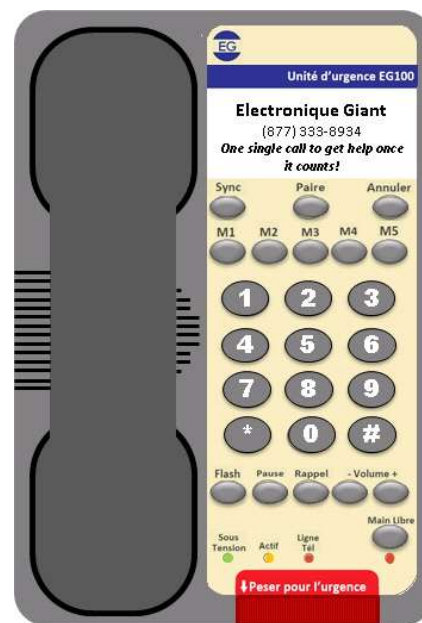**1 year warranty on Electronique Giant products once registered (activated).**

Toll Free phone number for support (877) 333-8934

One single call to get help once it counts!

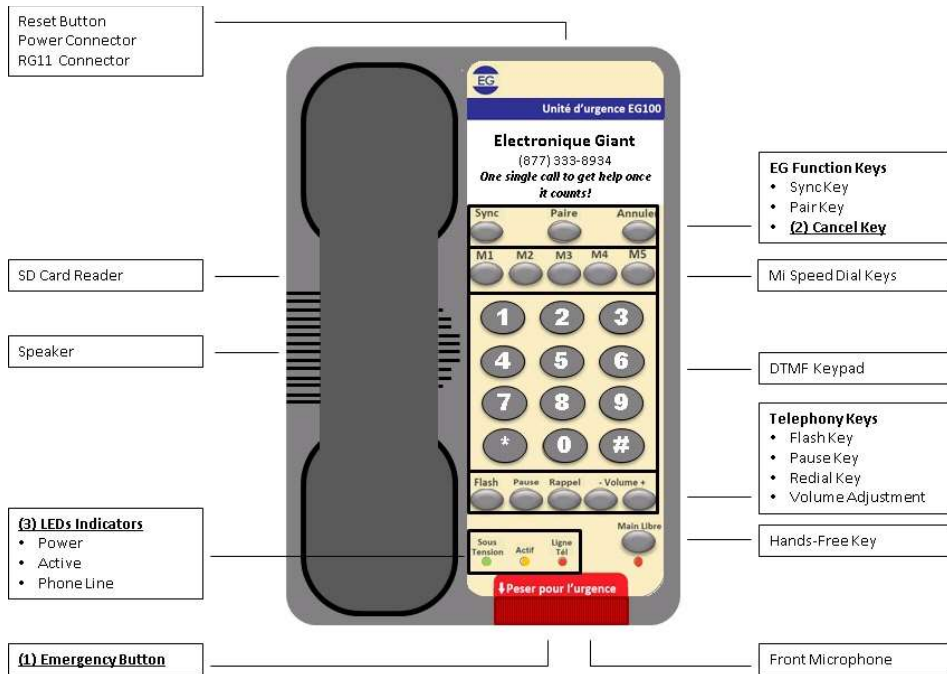Electronique Giant Team

Emergency Multi-Tasking Phone EG100-Home

① Home Monitoring

② Set Up

③ Registration

④ Supervision

⑤ Basic Phone Functions

⑥ Programing Keys

⑦ Electronique Giant Manufacturer Warranty

Hearing Aid Handset compliant, Real-Time monitoring and supervision, Intercom Emergency response, Central ContactID enable and Telephony Featured

User Guide

Reset Button
Power Connector
RG11 Connector

SD Card Reader

Speaker

(3) LEDs Indicators
• Power
• Active
• Phone Line

(1) Emergency Button

Unité d'urgence EG100

Electronique Giant
(877) 333-8934
One single call to get help once it counts!

Sync Paire Annule

M1 M2 M3 M4 M5

1 2 3
4 5 6
7 8 9
* 0 #

Flash Pause Rappel - Volume +

Sous Tension Actif Ligne Tél

Main Libre

↓Peser pour l'urgence

EG Function Keys
• Sync Key
• Pair Key
• (2) Cancel Key

Mi Speed Dial Keys

DTMF Keypad

Telephony Keys
• Flash Key
• Pause Key
• Redial Key
• Volume Adjustment

Hands-Free Key

Front Microphone

① Home Monitoring

For HELP, you can:
- Press any EG201 button (watch, pendant, pull cord or wall press box)
- Press EG100 unit red Emergency button

(2) Cancel Key
You can use the Cancel key to stop a processing emergency call for HELP or ending EG Function keys Sync and Pair.

(3) Power Green LED
Steady green LED is EG100 unit power on and no green LED is power off.

(3) Ready Amber LED
Blinking amber LED is EG100 unit monitoring on and no amber LED is monitoring off (unsupervised).

(3) Off Hook Red LED
The phone line steady red LED happens once:
- You lift the handset or press the Hands-free key
- The EG100 unit communicates for emergency or supervision

② Set Up

There are 3 items to connect to your EG100 unit:
- The coiled handset cord to the RJ9 connectors
- The AC adapter 12V to power connector
- The phone line to the RJ11 connector

③ Registration

Once EG100 ready, go to www.eg-alert.com's EG100-Home registration page:
- Login : _____ EG100 unit Serial Number
- Password : _____ Contact's email
- Phone number : _____ EG100 end-user

Enter each of your emergency contact phone numbers:
- M1 : _____ Contact_1: _____
- M2 : _____ Contact_2: _____
- M3 : _____ Contact_3: _____
- M4 : _____ Contact_4: _____
- M5 : _____ Contact_5: _____

Activation of your EG100-Home unit:
- Dial **(877) 333-8934** and extension **555**
- After hearing a bip-tone, **Press EG Function key Sync**
- Wait 20-25 seconds to ear the message: **Download succeeded**

Emergency Testing
Press your EG201 or EG100 unit red Emergency button.

Emergency Response
Once the call is answered, **Press # key** to get EG100 intercom response.

Support
Call (877) 333-8934 Support Desk.

④ Supervision

EG100 is an EG-Alert supervised emergency unit which sends to the contact's email (registration) the following potential problems:
- EG201 button missing and low battery
- EG100 unit missing, unpowered and low battery
- Upcoming new supervision services